

Bambinos Refund and Cancellation Policy

For Individual Paid Course:

- Members can cancel any class 4 hours before class start time. On cancellation, for all the cancelled classes' amount would be refunded in the Bambinos virtual wallet.
- Any class cancellation within 4 hours window will not be cancelled. In case members miss any class, Bambinos will try it best to arrange a recorded video of the class.
- Members can use that refunded amount to book any course in the future. There is no time limit to use this amount.
- In few exceptional cases, Bambinos may refund the amount back into your account. This is only in exceptional cases. You can write to us at ankit@bambinos.in

For Prime Membership:

- Members can cancel any class 4 hour before class start time. There will be no penalty for any class cancellation in advance.
- Bambinos allow members to pause membership 1 time per month. During this pause period, members' membership will be extended by same number of days as pause period.
- Members can cancel the subscription and refund in the bambinos' virtual wallet will happen on pro-rata basis. Members can use this amount for any future subscription or to pay for any course.
- In few exceptional cases, Bambinos may refund the amount back into your account. This is only in exceptional cases. You can write to us at ankit@bambinos.in